



**IMPORTANT:** Please follow these instructions carefully when setting up your Mobilize Rescue Systems unit.



## Compact Rescue System | Setup Guide



### **BEFORE YOU BEGIN YOU WILL NEED THE FOLLOWING:**

1. An iOS or Android compatible mobile device.
2. Access to Wi-Fi or cellular data.

**DISCLAIMERS.** ALTHOUGH THE PRODUCTS MAY BE USED BY THE INDIVIDUAL TO PROVIDE MEDICAL ATTENTION, (A) THE MOBILIZE RRS, LLC IS NOT A HEALTH CARE PROVIDER AND IS NOT RENDERING MEDICAL ADVICE OR DIAGNOSIS TO ANYONE; AND (B) THE PRODUCTS ARE NOT INTENDED TO REPLACE THE NEED FOR SEEKING MEDICAL ATTENTION FROM A MEDICAL PROFESSIONAL.

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## Product registration and activation

**PLEASE NOTE:** In order to receive important information regarding product and software application updates you must register your Mobilize Rescue Systems product.

**Product Warranty is VOID if product is not properly registered.**



1. Go to the **App Store** or **Google Play Store**.
2. Search for and install the **Mobilize Rescue Systems** app.
3. Once the download is complete, open the app.



iOS only

4. Pop-up reads: "Mobilize Would Like to Send You Notifications." Tap **"Allow."**
5. Sign in if you have an account, or
6. Choose **Create Account** and follow the prompts.
7. **When prompted enter the serial # below.**

If you would like to install a Mobilize Rescue App on multiple devices please contact Mobilize Rescue Systems at [sales@mobilizerescue.com](mailto:sales@mobilizerescue.com).

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# More information

For more information go to [webportal.mobilizerescue.com](http://webportal.mobilizerescue.com) and sign in with the email and password you created during the registration process.

**Under the Compact tab you will find:**

- Introduction videos
- Planogram and unit contents
- Manufacturer recommendations for monthly diagnostic checks

You will receive monthly emails reminding you to charge your unit, perform a diagnostic check, check expiration dates, and more.

## Replacing used or expired supplies

Go to [webportal.mobilizerescue.com](http://webportal.mobilizerescue.com), sign in and choose “Store” from the menu.



For setup assistance contact **Mobilize Rescue Systems Customer Support** at **585.635.7260**  
8am - 6pm Eastern Time or **support@mobilizerescue.com** for a reply within 24 hours.



@mobilizeRescue



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Mobilize Rescue Systems



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585.635.7260



support@mobilizerescue.com

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