



**IMPORTANT:** Please follow these instructions carefully when setting up your Mobilize Rescue Systems unit.



## Public Access Station | Setup Guide



**mobilize**  
rescue systems

### **BEFORE YOU BEGIN YOU WILL NEED THE FOLLOWING:**

1. A computer or mobile device.
2. Access to Wi-Fi or cellular data.

**DISCLAIMERS.** ALTHOUGH THE PRODUCTS MAY BE USED BY THE INDIVIDUAL TO PROVIDE MEDICAL ATTENTION, (A) THE MOBILIZE RRS, LLC IS NOT A HEALTH CARE PROVIDER AND IS NOT RENDERING MEDICAL ADVICE OR DIAGNOSIS TO ANYONE; AND (B) THE PRODUCTS ARE NOT INTENDED TO REPLACE THE NEED FOR SEEKING MEDICAL ATTENTION FROM A MEDICAL PROFESSIONAL.

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## Account setup and product registration:

**PLEASE NOTE:** In order to receive important information regarding product and software application updates you must register your Mobilize Rescue Systems product.

**Product Warranty is VOID if product is not properly registered.**

1. Go to [webportal.mobilizerescue.com](http://webportal.mobilizerescue.com) on your desktop or mobile device.
2. Select **Create Account**.
3. Log in to your account.
4. Choose Products in the top right menu.
5. Choose the red **Add Product** button and add serial number.
6. Add the serial number for each Public Access Station.

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## How your users will activate the Mobilize Rescue App:



1. Go to the **App Store** or **Google Play Store**.
2. Search for and install the **Mobilize Rescue Systems** app.
3. Once the download is complete, open the app.



4. **Pop-up reads: "Mobilize Would Like to Send You Notifications." Tap "Allow."**
5. Sign in if you have an account, or
6. Choose **Create Account** and follow the prompts.
7. **Enter the Licensing Code.**

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## More information

For more information station managers and users can go to [webportal.mobilizerescue.com](http://webportal.mobilizerescue.com) and sign in with their email and password.

**Under the Public Access tab you will find:**

- Introduction videos
- Planogram and unit contents
- Manufacturer recommendations for monthly diagnostic checks
- Recommendations for inspection cards and proof seals

You will receive monthly emails reminding you to charge your unit, perform a diagnostic check, check expiration dates, and more.

## Replenishing utilized or expired supplies

Go to [webportal.mobilizerescue.com](http://webportal.mobilizerescue.com), sign in and choose "Store" from the menu.



If you have technical issues please contact **Mobilize Rescue Systems Customer Support** by phone **585.635.7260** or email **support@mobilizerescue.com** during normal business hours (8:00am - 6:00pm EST). After business hours we will contact you within 24 hours.



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585.635.7260



support@mobilizerescue.com

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